

RIDER ALERT

Effective August 28, 2023

Attention all City of DeKalb Transit Passengers:

Cortland Dial-a-Ride Service

Starting August 28, 2023, City of DeKalb Public Transit is announcing a new Dial-a-Ride service for the residents of Cortland and southwest DeKalb. This Dial-a-Ride service is designed to connect individuals who do not qualify for Paratransit services to the DeKalb Public Transportation Fixed Route system:

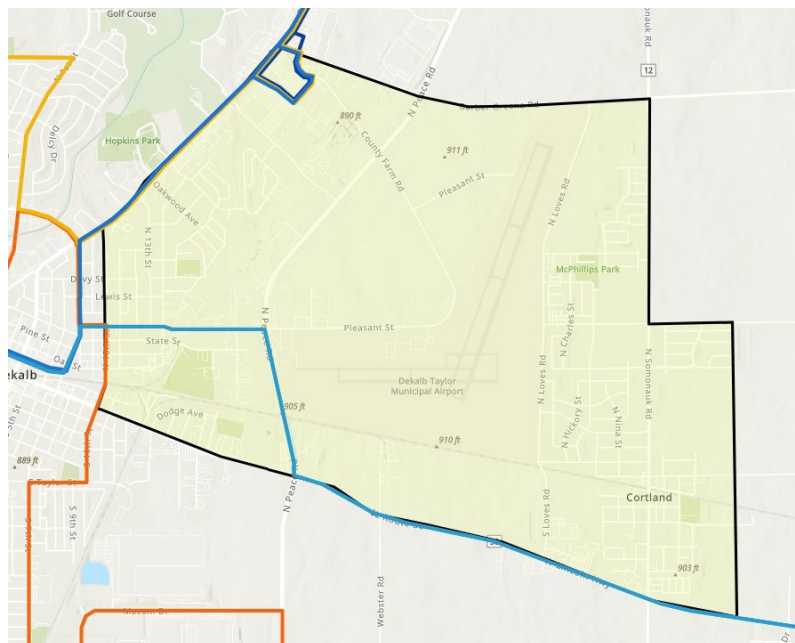
- Service Open to all non-paratransit riders within the zone.
- Service outside Dial-a-Ride area will transfer to fixed routes at:
 - DeKalb Walmart
 - Locust St. between 6th St. and 7th St. in DeKalb (by the train depot).
- Cost is \$1.00 within the Dial-a-Ride area.
 - Transfers to from Dial-a-Ride to Fixed Route do not require an additional fare.
 - Transfers from Fixed Route to Dial-A-Ride Service are 50 cents.

Dial-a-Ride Service Area:

The boundaries of the Dial-a-Ride Service Area are:

- 10th St. DeKalb between Lincoln Hwy. (Rt. 38) and Sycamore Rd. (Rt. 23)
- Sycamore Rd. between north of 10th St. and Barber Green Rd.
- Barber Green Rd. between Sycamore Rd. and Somonauk Rd.
- All Incorporated Areas of the Town of Cortland.

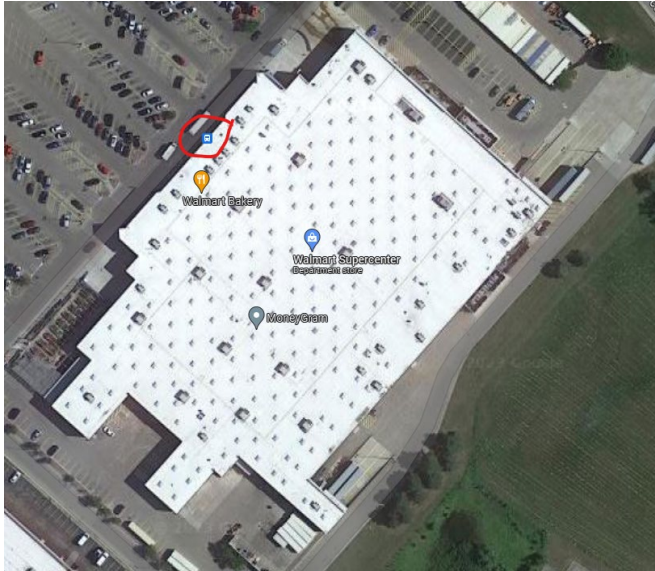
Dial-a-Ride Service Area Map



Transfer Points:

Transfer points to connect non-paratransit riders to fixed route service will be at the DeKalb Walmart and at Locust St. by the train depot. The transfer stops and route connections are listed below:

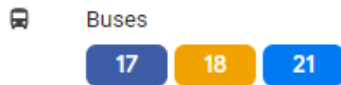
Walmart Transfer Point



Locust Street Transfer Points



Sycamore Rd. at Market Square Dr. North Bound #050 Route Connections:



Locust St. at 6th St. West Bound Stop Stop #572 Connections:



Locust St. at N. 6th Street East Bound Stop #624 Connections:



How to Ride

Call Transdev at (815) 420-5500 Information, Trip Requests, and Cancellations:

- Monday thru Sunday: 6:30am to 6:00pm
- After-hours cancellations can be made by leaving a message if a Transdev representative is unavailable.
- Transdev will provide individuals with a 20- minute pick-up and drop-off window when a trip is scheduled.
- Passengers may schedule rides 1-7 days in advance.
- If you need a trip the next day, Transdev will only guarantee that trip if you call before 6:00pm.
- Transdev drivers cannot request or cancel trips for you; you must contact Transdev to schedule or cancel trips.
- During the trip, the paratransit vehicle may make several stops to let other passengers on or off before arriving at your destination.
- For rider convenience, it is suggested Dial-a-Ride connections to fixed route service be planned around the connecting Fixed Route schedule. Full system maps and schedules may be found at <https://www.cityofdekalb.com/1287/Maps-Schedules>